



**OFFICER REPORT TO LOCAL COMMITTEE
(WOKING)**

**REVIEW OF THE EFFECTIVENESS OF THE COMMUNITY
HIGHWAY OFFICERS IN IMPROVING SERVICE
PERFORMANCE**

3 DECEMBER 2008

KEY ISSUE

To update Members on the review of the effectiveness of the Community Highway Officers.

SUMMARY

The report attached was presented to the Transport Select Committee on 10 July 2008.

The significant increase in the number of Community Highways Officers has helped to bring about major improvement in some areas of Surrey Highways' performance. Within Woking there are two Community Highways Officers covering the 7 Electoral Division Member areas as follows:

- Brookwood & St Johns, Knaphill, and Woking South – Douglas Richards
- Woking Central, Horsell, Pyrford and The Byfleets – Matt Borrie

The role of the Community Highways Officers is set out in the report and contact should be made with members on a regular basis as set out on pg 7.

OFFICER RECOMMENDATIONS

Members are asked to note this report.